

# **Mahoning County Continuum of Care 10-Year Plan to End Homelessness 2008-2018**



**Mahoning County Continuum of Care  
Mahoning County Commissioners  
City of Youngstown Community Development Agency**

**The Mahoning County Continuum of Care  
10-Year Plan to End Homelessness 2008-2018**

**Thank you to Erin Bishop, Author and Strategic Planning Coordinator for the Mahoning County Continuum of Care 10-Year Plan to End Homelessness.**

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**Cover: This location is home for a couple of our county's homeless on the bank of the Mahoning River, Youngstown. Photo taken by James Ford.**

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# **Mahoning County Continuum of Care 10-Year Plan to End Homelessness 2008-2018**

## **I. Introduction to Development of the Strategic Plan**

In 1994 The US Department of Housing and Urban Development (HUD) initiated the Continuum of Care process to encourage a coordinated, strategic approach to plan for programs that assist individuals and families who are homeless. The State of Ohio is organized into nine Continua of Care.

The Mahoning County Continuum of Care was established in 1997 and is comprised of representatives from more than 30 public, private and non-profit agencies concerned with the development and coordination of homeless assistance programs. The purpose of the Mahoning County Continuum of Care is to assist in the coordination and development of service and housing for homeless and low-income persons with housing needs through planning, education and advocacy.

The CoC system consists of five basic components:

- a. A system of outreach, engagement, and assessment for determining the needs and conditions of an individual or family who is homeless, and necessary support to identify, prioritize, and respond to persons who are chronically homeless;
- b. Emergency shelters with appropriate supportive services to help ensure that homeless individuals and families receive adequate emergency shelter and referral to necessary service providers or housing search counselors;
- c. Transitional housing with appropriate supportive services to help homeless individuals and families prepare to make the transition to permanent housing and independent living; and
- d. Permanent housing, or permanent supportive housing, to help meet the long-term needs of homeless individuals and families.
- e. Prevention strategies play an integral role in a community's plan to eliminate homelessness by effectively intervening for persons in public systems—*e.g.*, corrections, foster care, mental health, and other institutions—so that they do not enter the homeless system. By law, prevention activities are ineligible activities in the three programs for which funds are awarded in this competition but are eligible for funding under the Emergency Shelter Grants block grant program. (**11742 Federal Register** / Vol. 72, No. 48 / Tuesday, March 13, 2007 / Notices).

The US Department of Housing and Urban Development (HUD) has recommended that each community across the country develop a plan to end chronic homelessness. According to Philip F. Mangano, Executive Director of the US Interagency Council on Homelessness, “The United States Interagency Council supports and encourages development of local 10-year plans to end chronic homelessness. Planning to end homelessness – not to manage or maintenance – is new. Inspired by the President’s call

to end this profile of homelessness and by city and county 10-year plans that have been developed across our country – Atlanta, Chicago, and Maricopa County to name a few – these planning processes have offered new resources, new collaborations, and new energy to create solutions.

By mid 2004 more than 120 cities had committed to such 10-year plans....Most importantly, the new research and new technologies offer performance based results oriented strategies to reduce and end homelessness. (United States Interagency Council on Homelessness, “The Ten Year Planning Process to End Chronic Homelessness in your Community A Set-by Step Guide”: [www.ich.gov](http://www.ich.gov))

These plans serve as the vehicle for a community to comprehensively identify each of its needs and to coordinate a plan of action for addressing them. For a community to successfully address the complex and interrelated problems related to homelessness, the community must marshal its varied resources—community and economic development resources, social service resources, business, health care, philanthropy, law enforcement, and housing and homeless assistance resources—and use them in a coordinated and effective manner. (**11742 Federal Register** / Vol. 72, No. 48 / Tuesday, March 13, 2007 / Notices).

## **II. The Mahoning County Continuum of Care**

### **History**

#### **The Beginning- Cold Weather Emergency Shelter Project**

The Cold Weather Emergency Shelter Project coordinated by Help Hotline Crisis Center began 18 years ago as community leaders came together to deal with the homeless issue during the winter months. Youngstown Police Department's policy up to that time had been to place a homeless individual in jail overnight upon finding them on the streets or huddled in doorways.

Prior to the fall of 1990 community leaders met to develop a plan of how homeless persons can receive shelter instead of being placed in jail. The plan developed during that time period is still in effect today.

The plan was for homeless persons and/or families to call Help Hotline Crisis Center during the hours of 9:00 p.m. to 7:30 a.m. in order to receive shelter at the Rescue Mission of Mahoning Valley. Help Hotline staff and volunteers would call the shelter to ensure there is space available. Transportation from the outlying areas is provided to the homeless persons/families. Collect calls are accepted by Help Hotline from the homeless. The project operates from December 1<sup>st</sup> through March 31<sup>st</sup>.

The initial project year kicked off December 1, 1990 and ran until March 31, 1991. Though that initial year witnessed few homeless persons contacting Help Hotline for shelter, the project continued to grow these past eighteen years. Mental health and drug and alcohol services have been added. The homeless day shelter program at the Greater Youngstown Point is a recent addition. Providing shelter to the homeless during the coldest months of the year remains the project's goal.

Community leaders meet each year in the fall in order to discuss the coming year's project, plan for that project year's meeting and address possible situations that may arise from that year's project.

#### **The Continuum of Care Process**

The continuum was established in 1997 and is comprised of representatives from more than 30 public, private and non-profit agencies concerned with the development and coordination of homeless assistance programs. The purpose of the Mahoning County Continuum of Care is to assist in the coordination and development of service and housing for homeless and low-income persons with housing needs through planning, education and advocacy. Involvement in the Continuum is open, but involvement means commitment and time. Members are encouraged to participate in subcommittees. The name and role (function served) of each group in the CoC planning process subcommittees are as follows:

***HMIS Committee:*** Provides policy, technical, and organizational assistance; oversees annual point-in-time survey; conducts annual GAPS Analysis.

**Evaluation Committee:** Develops evaluation tool for applicant agencies, evaluates applicant agencies’ APRs and progress toward goals and benchmarks, scores and prioritizes CoC applications.

**Executive Committee:** Develops annual goals and objectives, recommends new actions and programs to the CoC for ratification, addresses problems or conflicts that may arise, appoints committee memberships.

**Planning Committee:** Serves as steering committee for the planning and development of the CoC’s 10-Year Plan to End Homelessness; also assists in identifying permanent housing needs.

**Discharge Planning Committee:** Focuses on discharge planning and outreach activities for homeless and potential homeless individuals; collaborates with local agencies to address issues of concern.

**Supportive Services Collaborative:** Organized to identify and secure alternate funding for supportive services throughout the CoC.

**Mission Statement**

The mission of the Mahoning County Homeless Continuum of Care, a united coalition of community systems, is to assist our homeless and near homeless to obtain housing, economic stability, and an enhanced quality of life through comprehensive services. (Adopted February, 2007)

**Vision**

Within the next ten years, all persons and families experiencing the possibility of homelessness in Mahoning County will have a permanent, safe, decent and affordable place to call home.(Adopted February, 2007)

**The Continuum of Care Strategic Planning Process**

The strategic planning process followed the steps identified in the “United States Interagency Council on Homelessness in Your Community,” which has demonstrated its feasibility and appropriateness through use across the country for this project’s purpose. <http://www.ich.gov> Figure 2 documents the planning process.

<b>Figure 2</b>		
<b>Strategic Planning steps:</b>		<b>Date Of Completion</b>
Step 1: Commit to Develop a 10-Year Plan and SWOT Analysis	Conduct	January 2007
Step 2: Identify Stakeholders		February 2007
Step 3: Convene a Working Group		March 2007
Step 4: Gather Research and Data on Homelessness		May 2007
Step 5: Define Your Community’s Homeless Problem		June 2007
Step 6: Develop Strategies to Address These Problems		June 2007
Step 7: Solicit Stakeholder Feedback and Finalize Strategic Plan		August 2007

**III. Needs Assessment**

## Demographics of Mahoning County

The following data provides an overview of the demographics of Mahoning County according to the 2000 census.

**Figure 1. Demographics of Mahoning County, U.S. Census Bureau 2000**

<b>Population:</b>
257,555 people
102,587 households
68,835 families residing in the county
<b>Race:</b>
81.04% White
15.87% Black or African American
2.97% Hispanic or Latino of any race
0.17% Native American
0.47% Asian
0.02% Pacific Islander
1.03% from other races
1.38% from two or more races
<b>There are 102,587 households out of which:</b>
28.40% have children under the age of 18 living with them
49.00% are married couples living together
14.10% have a female householder with no husband present
32.90% are single individuals
29.10% of all households are made up of individuals
13.10% have someone living alone who is 65 years of age or older
<ul style="list-style-type: none"> <li>• The average household size is 2.44 and the average family size is 3.02.</li> </ul>
<b>Age distribution:</b>
23.70% under the age of 18
8.40% from 18 to 24
26.40% from 25 to 44
23.70% from 45 to 64
17.80% who are 65 years of age or older.
<ul style="list-style-type: none"> <li>• The median age is 40 years.</li> <li>• For every 100 females there are 91.40 males.</li> <li>• For every 100 females age 18 and over, there are 88.00 males.</li> </ul>
<b>The median income</b> for a household in the county is \$35,248, and the median income for a family is \$44,185.
<ul style="list-style-type: none"> <li>• Males have a median income of \$36,313 versus \$23,272 for females.</li> <li>• The per capita income for the county is \$18,818.</li> </ul>
<ul style="list-style-type: none"> <li>• 12.50% of the population and 9.60% of families are below the poverty line. Out of the total population, 19.10% of those under the age of 18 and 8.70% of those 65 and older are living below the poverty</li> </ul>

## Demographics of Youngstown, OH

The following data provides an overview of the demographics of Youngstown, Ohio according to the 2000 census.

**Figure 2. Demographics of Youngstown, OH U.S. Census Bureau 2000**

<b>Population:</b>
82,026 people
77,032 households
19,729 families residing in the county
<b>Race:</b>
50.90% White
43.80% Black or African American
5.20% Hispanic or Latino of any race
0.30% Native American
0.30% Asian
0.00% Pacific Islander
2.20% from other races
2.50% from two or more races
<b>There are 77,032 households out of which:</b>
27.20% have children under the age of 18 living with them
33.20% are married couples living together
22.90% have a female householder with no husband present
38.70% are non-families
34.00% of all households are made up of individuals
14.70% have someone living alone who is 65 years of age or older
<ul style="list-style-type: none"> <li>• The average household size is 2.39 and the average family size is 3.07.</li> </ul>
<b>Age distribution:</b>
25.80% under the age of 18
74.20% from 18 years and over
69.60% from 21 years and over
19.80% from 62 years and over
17.40% who are 65 years of age or older.
<ul style="list-style-type: none"> <li>• The median age is 36.4 years.</li> </ul>
<b>The median income</b> for a household in Youngstown is \$24,201, and the median income for a family is \$30,701.
<ul style="list-style-type: none"> <li>• The per capita income for the county is \$13,293.</li> <li>• 9.20% of families are below the poverty level. 12.4% of individuals are below the poverty level.</li> </ul>

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## Homelessness in Mahoning County

A comprehensive homelessness needs assessment in Mahoning County was completed using the methodology designed by the HUD which includes collection of qualitative and quantitative data from the following sources: Homeless Management Information System (HMIS) data and Point-in-Time study.

The Homeless Management Information System (HMIS) was designed by HUD based upon the need for empirical data about homeless families and individuals, including, to the greatest extent possible, an unduplicated count and tracking of client outcomes to measure program efficacy with quantifiable data in order to better target funds and document the need for additional funds.

The benefits of HMIS are to:

- ▶ Decrease duplicative client intakes and assessments
- ▶ Coordinate services and streamline referrals
- ▶ Track client outcomes
- ▶ Prepare reports for funders, boards and other stakeholders
- ▶ Inform program design and policy decisions
- ▶ Identify and quantify service needs and service gaps by agency, community, region and/or statewide
- ▶ provide on-line access to statewide database of service providers, and has
- ▶ high level of data security

HMIS is used in Mahoning County and the database is housed by the Center for Human Services Development at Youngstown State University through a contract with HUD. All of the local service providers to the homeless participate in HMIS. This data has been used to provide an overview of homelessness and services in the county.

The Point-in-Time study is another HUD methodology that provides “statistically reliable, unduplicated counts or estimates of homeless persons in sheltered and unsheltered locations at a one-day point in time” (McKinney-Vento Homeless Assistance Act, 2004 <http://www.serve.org/nche/m-v.php> )

Providers count the total number of clients residing in their programs during the PIT count. CoC agencies used HMIS to complete the PIT sheltered count and subpopulation information and gather subpopulation information on sheltered homeless persons. Providers use individual client records (e.g., case management files) to provide subpopulation data for each adult and unaccompanied youth. All participants are provided written instructions for completing the sheltered PIT count.

HMIS partner agencies use the HMIS to produce the subpopulation count and non-partner agencies use case management records. Partner and non-partner agencies submit a hard copy survey to the HMIS Coordinator. The HMIS Coordinator runs multiple data quality tests to ensure the accuracy and completeness of subpopulation count data reported by partner agencies prior to compiling the information.

The HMIS Coordinator reminds providers about the count and follows up with providers to ensure the maximum possible response rate and accuracy.

Uses HMIS to verify data collected from providers for the sheltered PIT count.

During January 2007 PIT there was 100% participation from Emergency shelter providers and Transitional housing providers.



**Shelter on Mahoning River. Picture taken by James Ford.**

**Mahoning County Homelessness Data for January 2007**

The Mahoning County Continuum of Care conducted a point-in-time count of persons experiencing homelessness on January 29, 2007. The count is a statistically reliable, unduplicated enumeration of homeless persons in sheltered and unsheltered locations at a one-day point in time. Point-in-time data offers a snapshot of the homeless population being served and is relevant for program planning and shelter capacity purposes. The primary data collection method for the sheltered and unsheltered count was the Homeless Management Information System and a service-based and public places count with a sample of interviews, respectively.

On January 29, 2007, 249 people experienced homelessness.

- 93 percent of homeless people were living in shelters and transitional housing and 7 percent were living on the street or in places not meant for human habitation.
- 49 percent of homeless people were single adults or persons in households without children and 51 percent were part of a family household.
- Children comprised 36 percent of the homeless population.
- 30 percent of homeless adults were victims of domestic violence.
- 14 percent of homeless adults had a mental health problem expected to be of long-continued and indefinite duration.
- 54 percent of homeless adults had a substance abuse problem expected to be of long-continued and indefinite duration.
- 26 percent of homeless single adults were chronically homeless, which, according to HUD’s definition, means that they are disabled and homeless for long periods or repeatedly.

Additional frequencies and characteristics of the homeless persons in January 2007 are reported in the following charts.

<b>Table 1: Homeless Population</b> <b>Source:</b> Point-in-time data January 29, 2007		<b>Table 2: Homeless Subpopulations</b> <b>Source:</b> Point-in-time data January 29, 2007	
Sheltered	232	Chronically Homeless	28
Unsheltered	17	Severely Mentally Ill	23
Total Homeless	249	Chronic Substance Abuse	87
Total Individuals	121	Veterans	7
Total Persons in Families with Children	128	Persons with HIV/AIDS	1
Total Families with Children	44	Victims of Domestic Violence	49
		Unaccompanied Youth (Under 18)	8

**Mahoning County Homelessness Data for January 2007 – Housing/Beds**

The Mahoning County Continuum of Care updates its housing inventory annually by gathering data on its existing inventory, beds under development, and programs' target population. The CoC conducted its count on January 29, 2007. One hundred percent of homeless providers participated in the count and submitted data to the CoC through the Homeless Management Information System (HMIS) or a survey. Results were compiled and are presented in detail in charts 4, 5, and 6 on pages 12-15. Charts 4, 5, and 6 include the following provider information: facility, HMIS participation status and bed coverage, target population, year round beds, and other beds. A summary of housing inventory data by population (individuals and families with children) and program type (emergency shelter, transitional housing, and permanent supportive housing) is provided below.

**Table 3: 2007 Housing Inventory Summary**

Program Type	Population		Total Beds and % of Total Beds by Program Type
	Individuals	Families with Children	
Emergency Shelter	137	36	173 (32%)
Transitional Housing	43	149	162 (30%)
Permanent Supportive Housing	85	120	205 (38%)
Total Beds and % of Total Beds by Population	265 (49%)	275 (51%)	540 (100%)

The CoC's total year round bed count is 540. Of the 540 beds, approximately half target individuals and half target families with children. 32% of the inventory is emergency or immediate shelter with appropriate supportive services for up to 90 days. 30% of the inventory is transitional housing or supportive housing for up to 24 months used to facilitate the movement of individuals and families to permanent housing. 38% of the inventory is permanent supportive housing or long-term housing with supportive services for persons with disabilities.

Finally, the CoC uses its point in time count and housing inventory data to estimate unmet need for housing. Unmet need is calculated using HUD's standardized formula which uses local data and provider expertise to determine an initial estimate of unmet need. Adjustments can be made to reflect local information when appropriate. Refer to charts 4, 5, and 6 for unmet need totals by population. The 2007 gaps analysis showed a total unmet need of 84 beds. Nearly all beds fell into the permanent supportive housing category (44 individuals, 35 for families).

<b>Table 4: Emergency Shelter: Fundamental Components in CoC System – Housing Inventory Chart Source: HMIS data</b>													
Provider Name	Facility Name* *Place an asterisk after the facility name if it receives HUD McKinney-Vento dollars.	HMIS Part. Code	Number of Year-Round Beds in HMIS		Geo Code <input checked="" type="checkbox"/>	Target Pop		Year-Round			Total Year-Round Beds	Other Beds	
						A	B	Fam. Units	Fam. Beds	Indiv. Beds		Seasonal	O/V*
<b>Current Inventory</b> (Available for Occupancy on or before Jan. 31, 2006)			Ind.	Fam.									
Burdman Group	Sojourner House	DV	0	0	395874	M	DV	6	18	9	27	0	0
Family Service Agency	Daybreak	D	0	0		YMF		0	0	10	10	0	0
Rescue Mission	Rescue Mission	D	0	0		M		5	18	118	136	0	0
<b>SUBTOTALS:</b>			0	0	<b>SUBTOTAL CURRENT INVENTORY:</b>			11	36	137	173	0	0
<b>New Inventory in Place in 2006</b> (Available for Occupancy Feb. 1, 2006 – Jan. 31, 2007)			Ind.	Fam.									
N/A			0	0				0	0	0	0	0	0
<b>SUBTOTALS:</b>			0	0	<b>SUBTOTAL NEW INVENTORY:</b>			0	0	0	0	0	0
<b>Inventory Under Development</b> (Available for Occupancy after January 31, 2007)			Anticipated Occupancy Date										
N/A								0	0	0	0	0	0
<b>SUBTOTAL INVENTORY UNDER DEVELOPMENT:</b>								0	0	0	0	0	0
<b>Unmet Need</b>								<b>UNMET NEED TOTALS:</b>					
								0	0	0	0	0	0
<b>Total Year-Round Beds—Individuals</b>					<b>Total Year-Round Beds—Families</b>								
1. Total Year-Round Individual Emergency Shelter (ES) Beds:			137	6. Total Year-Round Family Emergency Shelter (ES) Beds:						36			
2. Number of DV Year-Round Individual ES Beds:			9	7. Number of DV Year-Round Family ES Beds:						18			
3. Subtotal, non-DV Year-Round Individual ES Beds (Line 1 minus Line 2):			128	8. Subtotal, non-DV Year-Round Family ES Beds (Line 6 minus Line 7):						18			
4. Total Year-Round Individual ES Beds in HMIS:			0	9. Total Year-Round Family ES Beds in HMIS						0			
5. HMIS Coverage—Individual ES Beds (Divide Line 4 by Line 3 and multiply by 100. Round to a whole number):			0%	10. HMIS Coverage—Family ES Beds (Divide Line 9 by Line 8 and multiply by 100. Round to a whole number):						0%			

In the column labeled "O/V," enter the number of Overflow and Voucher Beds

<b>Table 5. Transitional Housing: Fundamental Components in CoC System – Housing Inventory Chart Source: HMIS data</b>												
Provider Name	Facility Name* *Place an asterisk after the facility name if it receives HUD McKinney-Vento dollars.	HMIS Part. Code	Number of Year-Round Beds in HMIS		Geo Code <input checked="" type="checkbox"/>	Target Pop		Year-Round			Total Year-Round Beds	
						A	B	Fam. Units	Fam. Beds	Indiv. Beds		
<b>Current Inventory (Available for Occupancy on or before January 31, 2006)</b>			Ind.	Fam.								
Beatitude House	House of Blessing*	PA	0	35		FC		12	35	0	35	
Meridian Services	Bodnar House*	PA	7	0	395874	SM		0	0	7	7	
Meridian Services	Passages*	PA	16	0		SMF		0	0	16	16	
Meridian Services	Phoenix Court*	PA	0	40		FC		10	40	0	40	
Meridian Services	Project Safe*	PA	0	32		FC		8	32	0	32	
Rescue Mission	Rescue Mission	D	0	0		M		0	0	8	8	
Turning Point Counseling Services	Safe Haven*	PA	2	0		SMF		0	0	2	2	
YWCA of Youngstown	Barbara M. Wick Transitional Home	PA	10	12		M		4	12	10	22	
<b>SUBTOTALS:</b>			35	119	<b>SUBTOTAL CURRENT INVENTORY:</b>			34	119	43	162	
<b>New Inventory in Place in 2006 (Available for Occupancy Feb. 1, 2006 – Jan. 31, 2007)</b>			Ind.	Fam.								
N/A			0	0				0	0	0	0	
<b>SUBTOTALS:</b>			0	0	<b>SUBTOTAL NEW INVENTORY:</b>			0	0	0	0	
<b>Inventory Under Development (Available for Occupancy after January 31, 2007)</b>			Anticipated Occupancy Date									
N/A								0	0	0	0	
<b>SUBTOTAL INVENTORY UNDER DEVELOPMENT:</b>								0	0	0	0	
<b>Unmet Need</b>						<b>UNMET NEED TOTALS:</b>			0	0	5	5
<b>Total Year-Round Beds—Individuals</b>				<b>Total Year-Round Beds—Families</b>								
1. Total Year-Round Individual Transitional Housing Beds:		43		6. Total Year-Round Family Transitional Housing Beds:						119		
2. Number of DV Year-Round Individual TH Beds:		0		7. Number of DV Year-Round Family TH Beds:						0		
3. Subtotal, non-DV Year-Round Individual TH Beds (Line 1 minus Line 2):		43		8. Subtotal, non-DV Year-Round Family TH Beds (Line 6 minus Line 7):						119		
4. Total Year-Round Individual TH Beds in HMIS:		35		9. Total Year-Round Family TH Beds in HMIS						119		
5. HMIS Coverage—Individual TH Beds (Divide Line 4 by Line 3 and multiply by 100. Round to a whole number):		81 %		10. HMIS Coverage—Family TH Beds (Divide Line 9 by Line 8 and multiply by 100. Round to a whole number):						100 %		

**Table 6: Permanent Supportive Housing\*: Fundamental Components in CoC System – Housing Inventory Chart Source: HMIS data**

Provider Name	Facility Name <small>*Place an asterisk after the facility name if it receives HUD McKinney-Vento dollars.</small>	HMIS Part. Code	Number of Year-Round Beds in HMIS		Geo Code ☒	Target Pop.		Year-Round			Total Year-Round Beds
			Ind.	Fam.		A	B	Fam. Units	Fam. Beds	Indiv./CH Beds	
<b>Current Inventory (Available for Occupancy on or before January 31, 2006)</b>			Ind.	Fam.							
Beatitude House	Permanent Supportive Housing*	PA	0	4	395874	M		2	4	0/0	4
Meridian Services	Homeless Solutions SRO*	PA	60	0		SMF		0	0	60/49	60
Meridian Services	Homestead House*	PA	6	0		SM		0	0	6/4	6
YWCA of Youngstown	Single Women with Disabilities SRO*	PA	10	0		SF		0	0	10/2	10
YWCA of Youngstown	Project Independence SRO*	PA	8	0		SF		0	0	8/0	8
YWCA of Youngstown	Scattered Sites Housing I*	PA	0	33		FC		10	33	0/0	33
YWCA of Youngstown	Scattered Sites Housing II*	PA	0	16		FC		7	16	0/0	16
YWCA of Youngstown	Scattered Sites Housing III*	PA	0	35		FC		9	35	0/0	35
<b>SUBTOTALS:</b>			84	88	<b>SUBTOTAL CURRENT INVENTORY:</b>			28	88	84/55	172
<b>New Inventory in Place in 2006 (Available for Occupancy Feb. 1, 2006 – Jan. 31, 2007)</b>			Ind.	Fam.							
Beatitude House	Permanent Supportive Housing*	PA	1	32				9	32	1/0	33
<b>SUBTOTALS:</b>			1	32	<b>SUBTOTAL NEW INVENTORY:</b>			9	32	1/0	33
<b>Inventory Under Development (Available for Occupancy after January 31, 2007)</b>			Anticipated Occupancy Date								
Meridian Services	McGuffey Place*	N	09/01/2007					0	0	8/8	8

<b>Table 6: (Continued) Permanent Supportive Housing*: Fundamental Components in CoC System – Housing Inventory Chart Source: HMIS data</b>			
<b>Total Year-Round Beds—Individuals</b>		<b>Total Year-Round Beds—Families</b>	
1. Total Year-Round Individual Permanent Housing Beds:	85	6. Total Year-Round Family Permanent Housing Beds:	120
2. Number of DV Year-Round Individual PH Beds:	0	7. Number of DV Year-Round Family PH Beds:	0
3. Subtotal, non-DV Year-Round Individual PH Beds (Line 1 minus Line 2):	85	8. Subtotal, non-DV Year-Round Family PH Beds (Line 6 minus Line 7):	120
4. Total Year-Round Individual PH Beds in HMIS:	85	9. Total Year-Round Family PH Beds in HMIS	120
5. HMIS Coverage—Individual PH Beds (Divide Line 4 by Line 3 and multiply by 100. Round to a whole number):	100%	10. HMIS Coverage—Family PH Beds (Divide Line 9 by Line 8 and multiply by 100. Round to a whole number):	100 %

**Codes for Tables 4-6:**

PA – Client level data in HMIS on at least 75% of the homeless persons served,

D – Declined participation in HMIS or will begin providing data after September 1, 2007.

DV – Domestic violence service provider: providers whose primary mission is serving victims of domestic violence and are not reporting client-identified data to HMIS.

**Target Population Codes:**

SM=only Single Males (18 years and older);

SF=only Single Females (18 years and older);

SMF=only Single Males and Females (18 years and older with no children);

FC=only Families with Children;

YM=only unaccompanied Young Males (under 18 years);

YF=only unaccompanied Young Females (under 18 years);

YMF=only unaccompanied Young Males and Females (under 18 years);

M=mixed populations.

**Additional characteristics:**

DV=only Domestic Violence victims;

VET=only Veterans,

HIV=only persons with HIV/AIDS.

#### IV. The Mahoning County Strategic Plan to End Homelessness

A SWOT Analysis is technique used in strategic planning to evaluate the Strengths, Weaknesses, Opportunities, and Threats of an organization. SWOT involves both an internal and external assessment. During the Strategic Planning Meeting on January 18, 2007 members were divided into four groups and asked to perform a SWOT Analysis from the categories of Financial Resources, Clients and Stakeholders, Learning and Data and Continuum of Care Process. From April through June 2007, the committees developed a goal and 18 month action plans for each category based on the individual SWOT analysis.

The SWOT analyses and action plans follow Figure 3, which identifies each of the strategic plans 10 year goals by planning category.

**Figure 3. Strategic Planning Goals by Planning Category**

Category	10 Year Goals:
1. Client/Stakeholders	
	1.1 To increase coordination of mainstream resources, transportation, and vocational skills.
	1.2 To increase coordination of homeless prevention and educational services with broad community collaboration.
	1.3 To improve access to primary healthcare, mental healthcare and substance abuse treatment.
	1.4 To increase additional transitional and permanent supportive housing for homeless youth.
2. Continuum of Care Process	
	2.1 To hire a full-time coordinator for CoC.
	2.2 To increase the participation and accountability of funded and non-funded participants in the CoC.
	2.3 To determine what variety of approaches and services is the most appropriate for the CoC.
	2.4 To establish a process to review and revise the structure and by-laws of the CoC.
3. Financial Resources	
	3.1 To collaborate with the City of Youngstown and Mahoning County for Home and CBDG money.
	3.2 To obtain alternate funding for the development/continuation of support services.
	3.3 To identify financial resources necessary to access quality health care for homeless individuals.
4. Data/Learning	
	4.1 To ensure the CoC has a functional Homeless Management Information System.
	4.2 To analyze HMIS data to increase the understanding of the local nature and extent of homelessness.

**Figure 4 - Category 1: Clients/Stakeholders**

**SWOT ANALYSIS**

<p><b>Strengths:</b></p> <ul style="list-style-type: none"> <li>• Direct Outreach</li> <li>• Mentoring between systems</li> <li>• Resources</li> <li>• Advocacy (Coalition, Continuum)</li> <li>• Knowledge about our population</li> </ul>	<p><b>Weaknesses:</b></p> <ul style="list-style-type: none"> <li>• Lack of financial resources</li> <li>• “Disconnected” resource location</li> <li>• Not every system is represented in the Continuum</li> <li>• Duplication of Services</li> <li>• Do we really implement any changes regarding surveys in a timely fashion (what are we doing with this data?)</li> <li>• Not enough knowledge of programs represented in the Continuum</li> </ul>
<p><b>Opportunities:</b></p> <ul style="list-style-type: none"> <li>• Expansion of programs (especially housing)</li> <li>• Getting government and businesses more actively involved</li> <li>• Volunteers/Internships</li> <li>• Education to public: speaking in the community (schools, organizations, etc.)</li> </ul>	<p><b>Threats:</b></p> <ul style="list-style-type: none"> <li>• Loss of Programs (SSO/Additional funding)</li> <li>• Accessing resources- not fast enough turn around, lose clients</li> <li>• Not a strong enough program idea on what to do exactly with the chronically homeless especially women and children</li> </ul>

## 18 Month Action Plan

**Goal 1.1: To increase coordination of mainstream resources, transportation, and vocational skills.**

<b>Action Steps</b>	<b>Who</b>	<b>Date</b>	<b>Benchmark/Indicator</b>
Identify and engage stakeholders.	Client and Stakeholder Committee	January 2009	Increase stakeholder Continuum of Care membership by 20% both funded and non-funded agencies.
Create list of current homeless crisis providers and hours available.	Client and Stakeholder Committee	January 2009	Statistical document written.

**Goal 1.2: To increase coordination of homeless prevention and educational services with broad community collaboration.**

<b>Action Steps</b>	<b>Who</b>	<b>Date</b>	<b>Benchmark/Indicator</b>
Continue participation in community educational events during crisis and non-crisis seasons to raise awareness of homelessness issues.	Continuum of Care Members Community Stakeholders Public Schools Youngstown City Schools	January 2009	Warriors, Inc. Sports Bike Run, August 12, 2007.  Participation in Cold Weather Kick-Off December 2008 & 2009.  Participation in Homeless Coalition Stand Down, April 2008 & 2009.
Focused effort to engage and obtain participation of community leaders, to attend events that impact homeless prevention and education, tour facilities that service homeless populations.	Clergy Elected Officials Businesses Media Representatives Local Celebrities	January 2009	Percentage of participation and attendance at events.
Explore possibility of designated time of the year to talk about homelessness.	City Council Congressmen County Commissioners Township Trustees	January 2009	Implementation of Homeless Banquet with award to person(s) who has impacted homeless individuals.
Develop brochure to explain homelessness and engage stakeholders.	Client and Stakeholder Committee	January 2009	Brochure published.

**Goal 1.3: To improve access to primary healthcare, mental healthcare and substance abuse treatment.**

<b>Action Steps</b>	<b>Who</b>	<b>Date</b>	<b>Benchmark/Indicator</b>
Increase transportation accessibility to homeless patient in crisis by developing a “Driver Care Program” (licensed insured drivers that volunteer to drive for mileage reimbursement (federally background clearance).	ODJFS Volunteer Service Organizations Civic Organizations Service Clubs	January 2009	“Driver Care Program” implemented.

**Goal 1.4: To increase additional transitional and permanent supportive housing for homeless youth.**

<b>Action Steps</b>	<b>Who</b>	<b>Date</b>	<b>Benchmark/Indicator</b>
Acquire documentation for the need of additional transitional and permanent supportive housing for homeless youth. Statistics from: <ul style="list-style-type: none"> <li>• Cold Weather Kick-Off</li> <li>• Children Services</li> <li>• Juvenile Court</li> <li>• Rescue Mission</li> <li>• Help Hotline</li> <li>• Discharge in Hospitals</li> <li>• Turning Point</li> <li>• Beatitude House.</li> </ul>	Learning and Data Committee	November 2009	Statistical document written.

**Figure 5 - Category 2: Continuum of Care Process**

**SWOT ANALYSIS**

<p><b>Strengths:</b></p> <ul style="list-style-type: none"> <li>• Individual organizations doing good work</li> <li>• Structure (By-Laws, organizational chart)</li> <li>• Looking beyond funding</li> <li>• Collaboration among Continuum members</li> <li>• City Involvement/County Support</li> </ul>	<p><b>Weaknesses:</b></p> <ul style="list-style-type: none"> <li>• Lack of involvement of non-funded agencies</li> <li>• Lack of consumer involvement</li> <li>• Lack of paid Coordinator for Continuum</li> <li>• Turfism/Duplication of Services</li> <li>• Lack of Community Awareness</li> </ul>
<p><b>Opportunities:</b></p> <ul style="list-style-type: none"> <li>• Pursue alternative funding as a Continuum</li> <li>• Tri-County Collaborative</li> <li>• Increase Geographic Area</li> <li>• Communication with the Coalition and other entities (United Way, Family First Council)</li> </ul>	<p><b>Threats:</b></p> <ul style="list-style-type: none"> <li>• Loss of funding <i>may</i> threaten participation</li> <li>• Changing community (economically)</li> <li>• Complex Cases</li> <li>• Increase number of persons needing the services</li> </ul>

## 18 Month Action Plan

### Goal 2.1: To hire a full-time coordinator for CoC.

Action Steps	Who	Date	Benchmark/Indicator
Approach or research funding sources.	Executive Committee	December 2007	Secure funding.
Advertise and hire position.	Executive Committee	December 2007	Position filled.
Determine fiscal agent, structure and job description.	Executive Committee	December 2007	Structure in place.

### Goal 2.2 : To increase the participation and accountability of funded and non-funded participants in the CoC.

Action Steps	Who	Date	Benchmark/Indicator
Establish membership sub-committee.	Executive Committee	December 2007	Sub-Committee Established.
Recruit ten new members to the CoC.	Membership Committee	December 2007	Ten new members added to CoC.
Increase accountability by tracking attendance at sub-committee meetings.	CoC Coordinator	Ongoing	Attendance Records of all CoC meetings and sub-committee meetings.
Establish a method of follow up for non participation.	CoC Chair CoC Coordinator	December 2007	Follow-up method established.
Establish that each agency/member participate on at least one sub-committee.	Executive Committee	December 2007	Commitment from each agency.
Increase participation and enrollment of the private and public sector.	CoC Coordinator	December 2007	Increased enrollment and participation.

**Goal 2.3 : To determine what variety of approaches and services is the most appropriate for the CoC.**

<b>Action Steps</b>	<b>Who</b>	<b>Date</b>	<b>Benchmark/Indicator</b>
Research programs/best practices of housing and services for homeless.	Planning Committee	November 2008	Research completed.
Educate the CoC on various models and programs/best practices by holding a forum for providers and community organizations.	Planning Committee	March 2009	Forum conducted.

**Goal 2.4: To establish a process to review and revise the structure and by-laws of the CoC.**

<b>Action Steps</b>	<b>Who</b>	<b>Date</b>	<b>Benchmark/Indicator</b>
Review By-Laws every 2 years.	Executive Committee	January 2008	By-Laws reviewed.
Review and revise organizational structure.	Executive Committee	June 2008	Review and revision completed.
Establish committees and chairs to align with ten year plan and HUD Initiatives.	Executive Committee	June 2008	Committees in place.

**Figure 6 - Category 3: Financial Resources**

**SWOT ANALYSIS**

<p><b>Strengths:</b></p> <ul style="list-style-type: none"> <li>• Local funding: ex. charity; foundations; United Way</li> <li>• Government funding: ex. HUD, city, ODD</li> <li>• Coordination and cooperation</li> </ul>	<p><b>Weaknesses:</b></p> <ul style="list-style-type: none"> <li>• Inability to see other funding sources</li> <li>• Lack of funding to support a coordinator for Mahoning County Continuum of Care</li> <li>• United Way &amp; County Involvement</li> </ul>
<p><b>Opportunities:</b></p> <ul style="list-style-type: none"> <li>• Expansion of support from YSU Internships, research, surveys</li> <li>• Untouched resources</li> <li>• Political leadership</li> <li>• Build relationships across geographic lines</li> </ul>	<p><b>Threats:</b></p> <ul style="list-style-type: none"> <li>• Limits HUD funding and reduction of ESG</li> <li>• Loss of Industry</li> <li>• Loss of Housing Stock</li> <li>• Political Leadership</li> <li>• View of Youngstown- separate from the rest of the county</li> </ul>

## 18 Month Action Plan

### **Goal 3.1: To collaborate with the City of Youngstown and Mahoning County for Home and CBDG money.**

<b>Action Steps</b>	<b>Who</b>	<b>Date</b>	<b>Benchmark/Indicator</b>
Make a timeline of current grant recipients and end dates.	James Ford	June 2007	Timeline completed.
Review CBDG Guidelines for applicable projects.	Anna Barksdale	July 2007	Guidelines reviewed.
Create a resource list of funding opportunities.	Carmelita Douglas	July 2007	Resource list completed.
Obtain and review foundation list.	James Ford, Michelle Evans	July 2007	Foundation list reviewed.
Incorporate ESG, Home, CDBG city and county money into the Continuum of Care processes.	Suzanne Barbati Beverly Hosey	August 2007	Monies incorporated.
Collaboration with publicly funded “mainstream” resources. <ul style="list-style-type: none"> <li>• DHHS</li> <li>• Drug and Alcohol Board</li> <li>• Mental Health Board</li> </ul>	All CoC agencies	December 2007	Collaboration established.

### **Goal 3.2: To obtain alternate funding for the development/continuation of support services.**

<b>Action Steps</b>	<b>Who</b>	<b>Date</b>	<b>Benchmark/Indicator</b>
Explore research funding sources.	SSO-Funding Committee	Ongoing	Funding explored.
Target programs to determine imminent changes at HUD.	Learning and Data Committee	Ongoing	Programs targeted.

**Goal 3.3: To identify financial resources necessary to access quality health care for homeless individuals.**

<b>Action Steps</b>	<b>Who</b>	<b>Date</b>	<b>Benchmark/Indicator</b>
Explore funding sources.	SSO-Funding Committee	Ongoing	Funding explored.

**Figure 7 Category 4: Data/Learning**

**SWOT ANALYSIS**

<b>Strengths:</b> <ul style="list-style-type: none"><li>• Information sharing</li><li>• HMISystem</li><li>• Diversity about financial sources</li></ul>	<b>Weaknesses:</b> <ul style="list-style-type: none"><li>• Consumer feedback</li><li>• Broad participation from those with expertise</li><li>• Understanding by public officials and community</li></ul>
<b>Opportunities:</b> <ul style="list-style-type: none"><li>• 10-year plan under construction</li><li>• Cross-systems training</li><li>• Additional consumer involvement</li><li>• HMIS data sharing/gaps analysis</li></ul>	<b>Threats:</b> <ul style="list-style-type: none"><li>• Territorialism about what has been learned</li><li>• NIMBYism/Bias</li><li>• Time Constraints</li><li>• Non HUD funded participation</li></ul>

## 18 Month Action Plan

### Goal 4.1: To ensure the CoC has a functional Homeless Management Information System

Action Steps	Who	Date	Benchmark/Indicator
Increase the number of CoC providers participating in the HMIS.	Kristy Boyles Rescue Mission	June 2008	Provider participation will increase from 88% in 2007 to 92% in 2008.
Increase HMIS bed coverage or the percentage of beds covered by the HMIS.	Kristy Boyles Rescue Mission	June 2008	Bed coverage will increase from 70% in 2007 to 77% in 2008.
Develop and implement a plan for interagency data sharing.	Kristy Boyles HMIS Committee HMIS Partner Agencies	December 2007	75% of HMIS Partner agencies will, at a minimum, share client profile data needed to generate accurate unduplicated counts.

### Goal 4.2: To analyze HMIS data to increase the understanding of the local nature and extent of homelessness

Action Steps	Who	Date	Benchmark/Indicator
Generate more complete and complex reports for data quality and analysis.	Kristy Boyles	September 2007	Purchase Bowman Systems' advanced reporting tool (ART).
Monitor compliance with HMIS data standards.	Kristy Boyles	October 2007	100% of HMIS Partner will receive quarterly program-level data correction reports and bi-annual program/agency data completeness reports.
Develop a data usage and release plan	Kristy Boyles, HMIS Committee	March 2008	Generate quarterly, bi-annual, and annual reports on the characteristics and service needs of people experiencing homelessness.

## V. Next Steps

### Monitoring and Evaluation

At each of the monthly continuum of Care meetings, the Progress of the plan will be reviewed. Performance measurements that can be tracked using the HMIS are identified in Figure 8. A monthly report of the 10-year plan status will be reported at each executive and full continuum meeting.

**Figure 8: Performance Measures for the Strategic Plan**

<b>System-level performance measurements</b>	<b>Client-level performance measurements</b>
1. Reduce multi-episode patterns of homelessness (decrease recidivism)	1. Achieve appropriate permanent housing
2. Reduce chronic homelessness	2. Remain in permanent housing
3. Reduce use of shelters	3. Increase income
4. Increase placements into permanent housing	4. Increase employment
5. Increase receipt of mainstream benefits	5. Increase skills and education*
6. Reach a large fraction of all homeless people	6. Improve health*
7. Program occupancy or utilization	7. Improve well-being of children*

\* Data elements not required to track in HMIS.

**Appendix A: Current Resources**  
**Please Call Help Hotline 330.747.2696 for more information.**

**City of Youngstown Community Development Agency**  
**9 W. Front Street, 2<sup>nd</sup> Floor**  
**Youngstown, Ohio 44503**

The Mission of the Community Development Agency is to positively impact the quality of life of the residents of the City of Youngstown. We will remain sensitive to the needs and concerns of our residents. We will efficiently and effectively administer resources to help eliminate slums and blight in our neighborhoods; foster suitable and positive living environments; and expand economic opportunities in our community. We will also multiply these resources by partnering with organizations whose activities contribute to our mission.

We recognize that we exist to provide “quality of life” services to the citizen’s of Youngstown. We will provide those services in a manner that is fair, consistent, compliant, and professional while continually affording our Citizens the dignity and respect that they deserve.

The Community Development Agency is charged with administering the City of Youngstown’s annual entitlement grants from the U.S. Department of Housing & Urban Development. The amount of funding is based upon the city’s census and demographical information. Presently, the annual amount received is approximately \$6 million. The funds are intended to address the priorities established in the City’s Five-Year Consolidated Plan, which is a sub-segment of the City’s **Youngstown 2010** Citywide Plan.

Contact Person: Beverly Hosey, Compliance Director  
Phone: 330-744-0854  
Fax #: 330- 743-3602  
Email: [bhosey@cityofyoungstownoh.com](mailto:bhosey@cityofyoungstownoh.com)  
Web Site: <http://www.cityofyoungstownoh.org/>  
Hours: Monday-Friday 8:00 am - 4:00 pm

**Mahoning County Commissioners Office**  
**21 W. Boardman Street, 2<sup>nd</sup> Floor**  
**Youngstown, Ohio 44503**

The mission of Mahoning County Government is to improve health, safety, and welfare of its citizens. Mahoning County Government is dedicated to preserving and enhancing the outstanding quality of life which has made our community a desirable place to live, work, and raise our children. By insuring economical, superior service to our citizens, County Government will insure the promotion of orderly growth for the economic health and safety of its citizens.”

The Board of Mahoning County Commissioners is the general administrative body for county government. In addition to serving as the fiscal representatives of Mahoning County, they serve as the legislative and governing body.

The Commissioners are responsible for making policy, adopting ordinances, and levying taxes to finance county government programs. The Board must appoint department heads for offices which they have responsibility of and appoint members to a variety of boards within the County.

The Mahoning County Commissioners must work with other elected officials and judges to assure that the county is a better place to live and work for the citizens.

Contact Person: Anna DeAscentis, Grants and Development  
Phone: 330-740-2130  
Fax #: 330-740-2006  
Email: [adeascentis@mahoningcountyoh.gov](mailto:adeascentis@mahoningcountyoh.gov)  
Web Site: <http://www.mahoningcountyoh.gov>  
Hours: Monday-Friday 8:00 am - 4:00 pm

**Youngstown State University, Public Service Institute**  
**1 University Plaza**  
**Youngstown, Ohio 44555**

The Homeless Management Information System (HMIS) is an online database shared by Mahoning County CoC providers. The HMIS captures system-wide, client-level information over time on the characteristics and service needs of the local homeless population. Aggregate data will be used to demonstrate the size of homelessness, identify service usage patterns, determine the effectiveness of the homeless assistance system, provide better information for community planning, and strengthen resource allocation. The HMIS permits longitudinal analysis, thereby serving as the CoC's primary tool in planning and tracking its progress in reducing homelessness. YSU provides system administration, training and technical assistance, data quality assurance, and data analysis and reporting.

Contact Person: Kristy Boyles, Research Associate/HMIS Coordinator  
Phone: 330-941-2186  
Fax #: 330-941-1525  
Email: [klboyles@ysu.edu](mailto:klboyles@ysu.edu)  
Web Site: <http://cfweb.cc.ysu.edu/psi/hsd.htm>  
Director: Rick George: 330-941-3469  
Hours: Monday-Friday 8:00 am - 5:00 pm  
Intake Procedure: N/A  
Fees: No fees/charges

**Beatitude House**  
**287 Lora Avenue**  
**Youngstown, Ohio 44504**

Beatitude House provides transitional housing for homeless women with children who are at or below 35% of the Area Median Income. The program provides services for the women such as counseling, case management, budgeting education, parenting skills. Women in the program have furthering their education as a goal, either post-secondary, technical skills, or highschool diploma. Beatitude House also provides a Child Advocate program for all children in the program. This includes advocacy in the schools, anger management skills, and enrichment activities. Beatitude House also provides an education program for low income or disadvantaged women who need to gain skills to enter the workforce. The program provides individual and group counseling, GED instruction, computer instruction, budgeting and finance instruction. Beatitude House also provides permanent supportive housing for women with disabilities, or who have children with disabilities that prevent the mother from holding employment. There are 12 apartments available in Mahoning County for permanent supportive housing.

Contact Person: Sister Patricia McNicholas, Executive Director

Main Office: 330-744-3147

Housing Office: 330-746-6622

Education Office: 330-792-3944

Warren Offices: 330-399-1971

Fax #: 330-744-3991

Email: [info@beatitudehouseonline.org](mailto:info@beatitudehouseonline.org)

Web Site: [www.beatitudehouseonline.org](http://www.beatitudehouseonline.org)

Hours: M-F, 8:15 am - 4:15 pm.

Intake Procedure: Initial interview, second interview after completing forms and offering proof of income, move into apartment or first day at class in education site indicates start date.

Fees: Rent for transitional housing apartments is on a sliding scale depending on monthly income. Rent for permanent supportive housing is partially federally subsidized.

**A House of Blessing, Youngstown North**  
**1515 Fifth Avenue**  
**Youngstown, Ohio 44504**

A House of Blessing is the transitional housing program of Beatitude House. Homeless women (with income at or below 35% Area Median Income) with children live in one of 12 furnished apartments for up to two years and pursue postsecondary education, skills education, or GED education during their time in housing. The program also offers counseling, child advocacy, case management, and budgeting and financial education.

Contact Person: Kathleen Zimmerman, Housing Director

Housing Office Main: 330-746-6622

Administration: 330-744-3147

Email: [beatitude.housing@gmail.com](mailto:beatitude.housing@gmail.com)

Web Site: [www.beatitudehouseonline.org](http://www.beatitudehouseonline.org)

Intake Procedure: Women and children must be homeless according to the HUD definition. Women come for an initial interview and second interview after completing forms and offering proof of income, move into apartment.

**Beatitude House Permanent Supportive Housing**  
**145 North Glenellen**  
**Youngstown, Ohio 44509**

The permanent supportive housing program of Beatitude House provides rent subsidy and support services to homeless women with disabilities or who have children with disabilities which prevent mothers from working. There are 4 furnished apartments at 145 North Glenellen and 8 scattered site apartments.

Contact Person: Kelly Elko, Program Director

Program Director: 330-792-3644

Main Office: 330-744-3147

Housing Specialist: 330-792-3644

Fax #: 330-792-6192

Email: [directpotter1@netzero.com](mailto:directpotter1@netzero.com)

Web Site: [www.beatitudehouseonline.org](http://www.beatitudehouseonline.org)

Hours: 8:30 am. - 4:00 pm.

Intake Procedure: Call for interview.

Fees: Sliding scale depending on income.

**The Potter's Wheel**  
**145 N. Glenellen**  
**Youngstown, Ohio 44509**

The Potter's Wheel provides basic skills and computer education for homeless women wanting to enter the workforce and better their lives economically. The program also provides counseling, case management, budgeting education, parenting skills education and children's activities. The location is also an official GED instruction site.

Contact Person: Kelly Elko, Program Director

Main line: 330-792-3644

Case Worker: 330-792-7966

Fax #: 330-792-6192

Web Site: [www.beatitudehouseonline.org](http://www.beatitudehouseonline.org)

Hours: 8:30 am. - 3:30 pm. Monday through Friday

Intake Procedure: Interview with director and case manager after completing an application form.

Fees: None

**Burdman Group, Inc.**  
**284 Broadway**  
**Youngstown, OH 44504**

Provides residential and vocational services to mentally ill adults in Mahoning and Trumbull Counties; Mahoning County Employment and Job Retention Services; Doris Burdman Home; Independent Housing; Sojourner House; Riverbend Center; Pine Industries; and Crossroads in Trumbull County.

Admin office: 330-743-9275  
Email: [jcaruso@burdmangroup.com](mailto:jcaruso@burdmangroup.com)  
Web Site: [www.burdmangroup.com](http://www.burdmangroup.com)  
Hours: M-F 8:00 am. to 4:00 pm.

**Doris Burdman Home**  
**278 Broadway**  
**Youngstown, OH 44504**

Voluntary residential support services for persons with severe mental health disability for the purpose of measuring stability and/or independence in the community.

Admin office: 330-743-9275  
Email: [tarens@burdmangroup.com](mailto:tarens@burdmangroup.com)  
Web Site: [www.burdmangroup.com](http://www.burdmangroup.com)  
Hours: M-F 8:00 am. to 4:00pm.

**Mahoning County Employment and Job Retention Services**  
**1350 Fifth Avenue, Suite 206**  
**Youngstown, OH 44504**

Offers an extensive range of vocational and employment services. Professional staff will work on an individual basis and provide specialized services to meet specific needs. Staff will help individuals identify abilities, expand opportunities, and achieve personal independence. Tutoring, summer employment, leadership development, and adult mentoring available to youth 16 years of age and older.

Admin office: 330-480-4384  
Email: [ddejulio@burdmangroup.com](mailto:ddejulio@burdmangroup.com)  
Web Site: [www.burdmangroup.com](http://www.burdmangroup.com)  
Hours: M-F 8:00 am. to 4:00 pm.

**Sojourners House Domestic Violence Program**  
**P.O. Box 5694**  
**Youngstown, OH 44504**

Protective shelter for battered women and their children; individual counseling; support groups; children's programs; 24 hour crisis line; advocacy; case management; information; referrals; speakers bureau; TDD line available that is bi-lingual; Spanish interpreter available.

Admin office: 330-747-4040; 330-938-2253  
Email: [mgavins@burdmangroup.com](mailto:mgavins@burdmangroup.com)  
Web Site: [www.burdmangroup.com](http://www.burdmangroup.com)  
Hours: 24/7

**Veritas House**  
**69 Lucius Avenue**  
**Youngstown, OH 44507**

Located on the south side of Youngstown close to churches, restaurants, and shopping. Easy access to primary transit system. Offers residents the opportunity to build social skills through the use of shared common areas. Has facilities for 15 residents, include laundry room, kitchen, dining room, community day room, as well as individual bedrooms. Provisions made for physically disabled residents. On-site residential resource person available for assistance 24/7.

Admin office: 330-782-4030; 330-4390  
Web Site: [www.burdmangroup.com](http://www.burdmangroup.com)

**Catholic Charities Regional Agency**  
**2401 Belmont Avenue**  
**Youngstown, Ohio 44505**

Agency provides individual and family counseling; adoption services; grief counseling; emergency assistance for food, medications, utility.& rent; support services to elderly; court referred parenting classes; pastoral counseling

Contact Person: Nancy Voitius, Executive Director  
Admin office: 330-744-3320  
Fax #: 330-744-3677  
Email: [nvoitius@ccregional.org](mailto:nvoitius@ccregional.org)  
Hours: M-F 8:30 am. to 4:30 pm. -evenings by appointment  
Intake Procedure: program specific  
Fees: counseling fees

**Case Management & Outreach for the Community's Homeless (COACH)  
2401 Belmont Avenue  
Youngstown, Ohio 44505**

Provides case management, advocacy and outreach to homeless persons and/or families within Mahoning County; 24 hour telephone crisis intervention and information and referral access provided through Help Hotline Crisis Center.

Contact Person: Terry Vicars, Casemanager  
Admin office: 330-744-3320  
Fax #: 330-744-3677  
Intake Procedure: Call for appointment or walk in  
Hours: Mon-Fri 8:30 am. - 4:30 pm.  
Fees: None

**Housing Opportunities for Permanent Environments (HOPE)  
2401 Belmont Avenue  
Youngstown, Ohio 44505**

Assists individuals as they prepare for new rental or home ownership opportunities through educational classes.

Contact Person: Nancy Reali, Case Manager  
Admin office: 330-744-3320  
Fax #: 330-744-3677  
Email: [nyyjeet2@zoominternet.net](mailto:nyyjeet2@zoominternet.net)  
Hours: As scheduled  
Intake Procedure: By appointment, referral  
Fees: NONE

**Community Legal Aid  
11 Federal Plaza Central  
7th Floor  
Youngstown, Ohio 44503**

Community Legal Aid is a non-profit law firm serving the legal needs of low income residents of Mahoning, Trumbull, Columbiana, Stark, Summit, Medina, and Portage Counties in a wide range civil legal matters.

Contact Person: Sara E. Strattan, Executive Director  
Youngstown Office: 330-744-3196  
Akron Office: 330-535-4191  
Fax #: 330-744-2503  
Email: [sstrattan@communitylegalaid.org](mailto:sstrattan@communitylegalaid.org)  
Web Site: <http://www.communitylegalaid.org>  
Hours: Monday thru Friday, 8:30 a.m. to 12:00 p.m. and 1:00 p.m. to 5:00 p.m.

Intake Procedure: New Clients should call our Legal Hotline at 800-998-9454 Monday - Friday from 9am. to 4pm.

Fees: none

**Homeless Advocacy: Law and Outreach (HALO)**

**11 Federal Plaza Central**

**7th Floor**

**Youngstown, Ohio 44503**

HALO focuses on serving the legal needs of homeless persons in Mahoning County.

Contact Person: Michelle Wrona, Staff Attorney

Youngstown Office: 330-744-3196

Fax #: 330-744-2503

Hours: Monday thru Friday, 8:30 a.m. to 12:00 p.m. and 1:00 p.m. to 5:00 p.m.

Intake Procedure: Intake is conducted at shelters or other homeless facilities.

Fees: No fees

**Goodwill Industries of Youngstown**

**2747 Belmont Ave.**

**Youngstown, Ohio 44505**

Agency provides vocational rehabilitation services to individuals who are disabled, homeless or who have other special needs. These services include vocational assessment, work adjustment, and job placement.

Contact Person: Michael McBride, Executive Director

All Staff: 330-759-7921

Fax #: 330-759-0678

Email: [D.Nespeca@Goodwillyoungstown.org](mailto:D.Nespeca@Goodwillyoungstown.org)

Hours: Mon.-Fri. 8a.m.-4:30p.m.

Intake Procedure: Intake completed by Outreach worker.

Fees: no fee to consumers.

**Vocational Program for Individuals who are Homeless**

**2747 Belmont Ave.**

**Youngstown, Ohio 44505**

Program includes vocational evaluation, work adjustment, and job placement to individuals who are homeless.

Contact Person: Dorothy L. Nespeca, Director of Rehabilitation

Administrators: 330-759-7921

Robert Mitchell: 330-759-7921, Joni Grover: 330-759-7921

Fax #: 330-759-0678

Email: [d.nespeca@goodwillyoungstown.org](mailto:d.nespeca@goodwillyoungstown.org)

Hours: Mon.-Fri. 8-4:30. lunch hour-noon-1:00PM  
Intake Procedure: English. Basic Spanish.  
Fees: No fee to consumers

### **Help Hotline Crisis Center**

**P.O. Box 46**  
**Youngstown, Ohio 44501-0046**

Provides crisis intervention, suicide prevention, information and referral to community resources; victims assistance hotline; representative payee program for mental health consumers; homeless outreach; recovery program for mental health consumers; guardianship program for mental health and MR/DD consumers; housing assistance program for mental health consumers; senior line and safe school program

Contact Person: Duane Piccirilli, L.P.C.C., Chief Executive Officer  
Hotline: 330-747-2696  
Hotline: 330-424-7767  
Hotline: 800-427-3606  
Hotline TDD: 330-744-0579  
Fax #: 330-747-4055  
Email: [hhcc@helphotline.org](mailto:hhcc@helphotline.org)  
Web Site: [www.helphotline.org](http://www.helphotline.org)  
Hours: 24 Hours a day, 7 days a week  
Intake Procedure: None  
Fees: None

**Housing Assistance Program (HAP)**  
**P.O. Box 46**  
**Youngstown, Ohio 44501**

Fiscal agent for Mahoning County Mental Health Housing system; works closely with community support systems in locating housing for persons who are severely mentally disabled with priority given to those who are homeless.

Phone: 330-746-7721  
Phone: 330-747-2696 After Hours

**Projects for Assistance in Transition from Homelessness (PATH)**  
**P.O. Box 46**  
**Youngstown, Ohio 44501**

Outreach to homeless persons in Mahoning and Trumbull Counties; focuses on homeless persons who are not connected in the mental health system with purpose of getting them connected into the system. Assists with obtaining birth certificates, state identification cards, clothing, food and other necessities.

Contact Person: Bob Altman, Program Director

Hotline: 330-747-2696

Hotline: 800-427-3606

Fax #: 330-747-4055

Email: [lhcc@helphotline.org](mailto:lhcc@helphotline.org)

Web Site: [www.helphotline.org](http://www.helphotline.org)

Hours: 9:00 a.m. to 3:00 p.m. Monday through Friday Off hours available upon call

Intake Procedure: Contact above number to arrange a meeting with a PATH worker

Fees: None

**Meridian Services, Inc.**

**527 North Meridian Rd.**

**Youngstown, Ohio 44509**

Private, non-profit behavioral healthcare organization, providing a comprehensive array of health and social wellness programs, including chemical dependency and mental health treatment, primary healthcare, housing, vocational development, and employee assistance programming.

Contact Person: Lawrence J. Moliterno, Chief Executive Officer

Administration: 330-797-0070

Clinical: 330-797-0070

Housing: 330-746-7829

Medical: 330-797-0074

Fax #: 330-797-9148

Email: [lmoliterno@meridianservices.org](mailto:lmoliterno@meridianservices.org)

Web Site: [www.meridianservices.org](http://www.meridianservices.org)

Hours: Monday-Friday 8:00 am - 5:00 pm Evening appointments available

Intake Procedure: Contact specified Department to schedule an intake appointment, i.e.

Clinical, Housing, Medical, etc.

Fees: Program fees vary based on the services provided. Housing residents are assessed 30% of their adjusted gross income for rent.

**Homestead House**

**2605, 2607 Homestead Avenue**

**Youngstown, Ohio 44502**

Permanent Supportive Housing for homeless, single men with co-occurring substance abuse and mental health diagnoses. The program consists of two (2) 3-bedroom units. Supportive services available include specialized chemical dependency and mental health treatment, case management, representative payeeship, life skills training, and referral/advocacy.

Contact Person: William Aley, Director of Residential Services

Housing: 330-746-7829

Administration: 330-797-0070

Fax #: 330-746-3476

Email: [waley@meridianservices.org](mailto:waley@meridianservices.org)

Web Site: [www.meridianservices.org](http://www.meridianservices.org)

Hours: 8am-4:30pm Monday through Friday Evening appointments available

Intake Procedure: Multi-phase intake process. Contact the Housing Department to schedule an initial appointment.

Fees: Residents are assessed 30% of their adjusted gross income for rent

### **Passages**

**550 West Chalmers Ave.**

**Youngstown, Ohio 44511**

A 24-month transitional housing program for homeless, chemically dependent, single men and women. The program consists of sixteen (16), furnished single room occupancy units. Supportive services, training and stability to nurture self-sufficiency are available.

Contact Person: William Aley, Director of Residential Services

Housing: 330-746-7829

Administration: 330-797-0070

Fax #: 330-746-3476

Email: [waley@meridianservices.org](mailto:waley@meridianservices.org)

Web Site: [www.meridianservices.org](http://www.meridianservices.org)

Hours: 8am- 4:30pm Monday through Friday Evening appointments available

Intake Procedure: Multi-phase intake process. Contact the Housing Department to schedule an initial intake appointment

Fees: Residents are assessed 30% of their adjusted gross income for rent

### **Phoenix Court**

**2814 Vestal Rd.**

**Youngstown, Ohio 44509**

Phoenix Court is a 24-month transitional housing program for homeless, chemically dependent women and their children. The program consists of five(5) 3-bedroom and five (5) 2-bedroom furnished housing units. Supportive services available include chemical dependency and mental health treatment, case management, life skills training, referral/advocacy, and childcare.

Contact Person: William Aley, Director of Residential Services

Housing: 330-746-7829

Administration: 330-797-0070

Fax #: 330-746-3476

Email: [waley@meridianservices.org](mailto:waley@meridianservices.org)

Web Site: [www.meridianservices.org](http://www.meridianservices.org)

Hours: 8am- 4:30pm Monday through Friday

Intake Procedure: Multi-phase intake process. Contact the Housing Department to schedule an initial intake appointment

Fees: Residents are assessed 30% of their adjusted gross income for rent

**Project Safe**

**500 West Chalmers Ave.  
Youngstown, Ohio 44511**

Project Safe is a 24-month transitional housing program for homeless, chemically dependent women with children. The program consists of four(4) 3-bedroom and four (4) 2-bedroom furnished housing units. Supportive services available include chemical dependency and mental health treatment, case management, life skills training, referral/advocacy, and childcare.

Contact Person: Kim Wess, Housing Manager

Housing: 330-746-7829

Administration: 330-797-0070

Fax #: 330-746-3476

Email: [kwess@meridianservices.org](mailto:kwess@meridianservices.org)

Web Site: [www.meridianservices.org](http://www.meridianservices.org)

Hours: 8am- 4:30pm Monday through Friday Evening appointments available

Intake Procedure: Multi-phase intake process. Contact the Housing Department to schedule and initial intake appointment

Fees: Residents are assessed 30% of their adjusted gross income for rent

**SRO (Single Room Occupancy)**

**550 West Chalmers Ave.  
Youngstown, Ohio 44511**

A permanent, housing solution for homeless individuals with special needs, including chemical dependency, mental illness, physical disability, HIV/AIDS, etc. The program consists of sixty (60) furnished single room occupancy units. Supportive services, training and stability to nurture self-sufficiency are available.

Contact Person: William Aley, Director of Residential Services

Housing: 330-746-7829

Administration: 330-797-0070

Fax #: 330-746-3476

Email: [waley@meridianservices.org](mailto:waley@meridianservices.org)

Web Site: [www.meridianservices.org](http://www.meridianservices.org)

Hours: 8am- 4:30pm Monday through Friday Evening appointments available

Intake Procedure: Multi-phase intake process. Contact the Housing Department to schedule an initial intake appointment

Fees: Residents are assessed 30% of their adjusted gross income for rent

**William G. Bodnar Transitional Home  
2516 Market St.  
Youngstown, Ohio 44507**

A 24-month transitional housing program for homeless, chemically dependent, single men. The program consists of eight(8), furnished single room occupancy units. Supportive services, training and stability to nurture self-sufficiency are available.

Contact Person: Kim Wess, Housing Manager

Housing: 330-746-7829

Administration: 330-797-0070

Fax #: 330-746-3476

Email: [kwess@meridianservices.org](mailto:kwess@meridianservices.org)

Web Site: [www.meridianservices.org](http://www.meridianservices.org)

Hours: 8am- 4:30pm Monday through Friday Evening appointments available

Intake Procedure: Multi-phase intake process. Contact the Housing Department to schedule an initial intake appointment

Fees: Residents are assessed 30% of their adjusted gross income for rent

**Potential Development Program**

**209 W. Woodland Avenue  
Youngstown, Ohio 44502**

Contact Person: Paul Garchar, Executive Director

School of Autism: 330-746-7641

Preschool Program: 330-747-9741

Fax #: 330-746-4008

Email: [pdp@cboss.com](mailto:pdp@cboss.com)

Web Site: [www.4pdp.org](http://www.4pdp.org)

Hours: Monday through Friday, 8:00am-4:00pm

Intake Procedure: Intake applications completed by appointment; no referral needed.

Fees: Sliding scale fee based on income. Preschool services free of charge to any child who has experienced homelessness within past 18 months.

**Developmentally Appropriate Childcare**

**498 Glenwood Avenue  
Youngstown, Ohio 44502**

Developmentally appropriate preschool program for children ages 2 1/2 through six. We serve children with a diagnosis of autism or a related disorder, behavioral concerns, developmental delays, and/or children who have experienced homelessness.

Contact Person: Lynn Robinson, Program Coordinator

Preschool Program: 330-747-9741

Fax #: 330-746-4008

Email: [pdp@cboss.com](mailto:pdp@cboss.com)

Web Site: [www.4pdp.org](http://www.4pdp.org)

Provider Type: Non-Profit

Hours: Monday through Friday 8:00am-4:00pm.

Intake Procedure: Intake applications completed by appointment; no referral needed.

Fees: Free to families that have been homeless within the past 18 months; Sliding scale fee based on income for other families.

### **Rescue Mission of Mahoning Valley**

962 Martin Luther King Blvd.

Youngstown, OH 44501

Provides temporary shelter for homeless persons or families; also food clothing must have a need-referral procedure; provides living skills classes; meals served daily; emergency shelter; homeless shelter and transient shelter.

Contact Person: Ron Starcher, Director of Client Services

Phone: 330-744-7644

Email: [rstarcher@rescuemissionmahoningvalley.org](mailto:rstarcher@rescuemissionmahoningvalley.org)

Web Site: [www.rescuemissionmahoningvalley.org](http://www.rescuemissionmahoningvalley.org)

Provider Type: Non-Profit

Hours: 24 Hours A Day

Intake Procedure: Individuals are welcome to come to the Rescue Mission.

### **The Greater Youngstown Point**

**322 Wick Avenue**

**Youngstown, Ohio 44503**

A homeless drop-in center with other supportive services including employment and housing search assistance.

Contact Person: Michael A. James, Executive Director

Michael A. James: 330-480-0310

Lola A. Simmons: 330-480-0310

Fax #: 330-480-0316

Email: [thepoint125@sbcglobal.net](mailto:thepoint125@sbcglobal.net)

Hours: 8:30 a.m. to 4:30 p.m.

Intake Procedure: Clients must provide necessary eligibility requirements upon initiation of the intake process, done by the case manager. Following the intake, assessments are made for services necessary.

Fees: None

**Homeless Drop-In Center  
322 Wick Avenue  
Youngstown, Ohio 44503**

Homeless drop-in center that provides supportive services, including: basic needs (showers, laundering of clothing, food, clothing, etc.); housing placement; job placement; case management; referrals

Contact Person: Michael A. James, Executive Director

Michael A. James: 330-480-0310

Lola A. Simmons: 330-480-0310

Fax #: 330-480-0316

Email: [thepoint125@sbcglobal.net](mailto:thepoint125@sbcglobal.net)

Fees: None

Hours: 8:30 A.M. TO 4:30 P.M.

**Turning Point Counseling Services**

**611 Belmont Avenue  
Youngstown, Ohio 44502**

Turning Point Counseling Services is a behavioral health center serving the adult population of Mahoning County. Services include counseling and psychotherapy, case management, crisis intervention and psychiatric care. We also provide a 12-bed inpatient Crisis Stabilization Unit for individuals in need of immediate, short-term crisis management.

Contact Person: Joe Sylvester, Executive Director

Joe Sylvester: 330-744-2991 ext 102

Richard Schukert: 330-744-2991 ext 119

Pam Price: 330-744-2991 ext 215

Jonnette Welch: 330-744-2991 ext 157

Fax #: 330-744-2971

Email: [jsylvester@turningpointcs.com](mailto:jsylvester@turningpointcs.com)

Web Site: <http://turningpointcs.com>

Hours: Monday - Friday 9:00 am to 5:00 pm CSu - 24 hours / 7 days

Intake Procedure: Intake procedures for treatment services vary by location. The Belmont location completes intakes every Tuesday and Thursday beginning at 8:00 a.m. on a walk-in basis. Struthers and Sebring intakes are by appointment only.

Fees: There are no resident fees associated with the Safe Haven Program. Due to the severity of diagnosis required for entry into the Safe Haven Program, residents are not financially obligated in any way. Turning Point Counseling fees for programs excluding Safe Haven are based on a subsidy fee scale as established by the Mahoning County Mental Health Board.

**Safe Haven for the Homeless Mentally Ill  
611 Belmont Avenue  
Youngstown, Ohio 44502**

The Safe Haven Program is a transitional housing program for homeless adults with severe mental illness. It is housed in the Crisis Stabilization Unit. It consists of two beds.

Contact Person: Pam Price, CSU Coordinator

Pam Price: 330-744-2991 ext 215

Richard Schukert: 330-744-2991 ext 119

Amanda French: 330-744-2991 ext 106

Jonnette Welch: 330-744-2991 ext 157

Fax #: 330-744-2971

Email: [pprice@turningpointcs.com](mailto:pprice@turningpointcs.com)

Web Site: <http://turningpointcs.com>

Provider Type: Non-Profit

Hours: Monday - Friday 9:00 am 5:00 pm CSU - 24 hours / 7 days

Intake Procedure: Individual must be recommended for the Safe Haven by the Crisis Stabilization Unit team following assessment.

Fees: There are no resident fees associated with the Safe Haven Program. Due to the severity of diagnosis required for entry into the Safe Haven Program, residents are not financially obligated in any way. Turning Point Counseling fees for programs excluding Safe Haven are based on a subsidy fee scale as established by the Mahoning County Mental Health Board.

**Veterans Outreach**

**524 Youngstown Poland Road  
Struthers, Ohio 44471**

The mission of Veterans Outreach is to assist eligible veterans who reside anywhere. This non-governmental agency pays the bills of veterans who owe money to vendors and/or providers for basic needs. These include transportation, shelter, and medical obligations. The staff of the Commission there also refers veterans who need supplemental services to many other agencies of a veteran and non-veteran nature in the community.

Contact Person: Robert Julian, Vice-President

Phone: 330-755-5792

Fax: 330-755-5930

Web Site: [www.veteransoutreach.net](http://www.veteransoutreach.net)

Hours: Monday, Wednesday, and Friday, 11:00am. – 5:00pm

**Mahoning County Veterans Services Commission  
2801 Market Street  
Youngstown, Ohio 44507**

The mission of the Commission is to assist eligible veterans who reside in Mahoning County who request basic needs and/or veterans benefits' claims assistance. The staff of the Commission also refers veterans to many other agencies of a veteran and non-veteran nature in the community who need supplemental services.

Contact Person: Barry Landgraver, Executive Director  
Phone: 330-740-2450  
Fax: 330-788-3501  
Email: [BLandgraver@mahoningcountyoh.gov](mailto:BLandgraver@mahoningcountyoh.gov)  
Web Site: [www.mahoningcountyoh.gov](http://www.mahoningcountyoh.gov)  
Hours: Monday - Friday, 8:30am. – 4:00pm.

**Youngstown Community Based Outpatient Clinic  
2031 Belmont Avenue  
Youngstown, Ohio 44505**

The mission of the Youngstown clinic is to provide a full range of medical, rehabilitation, mental health, and substance abuse care to eligible veterans who have served in the U.S. military regardless of their current residence. Also, this Community Based Outpatient clinic provides many referrals to multiple other agencies in the community which also serve individuals who present vocational, economic, physical, substance abuse, mental health, vocational rehabilitation, educational, and other related issues.

Contact Person: George Otto, Clinical Social Worker  
Phone: 330-740-9200 ext. 2132  
Fax: 330-740-2950  
Email: [George.Otto@va.gov](mailto:George.Otto@va.gov)  
Web Site: [www.va.gov](http://www.va.gov)  
Hours: Monday - Friday, 8:00am. – 4:30pm.

**Youngstown City Health District  
345 Oak Hill Avenue  
Suite 200  
Youngstown, Ohio 44502**

The Youngstown City Health District provides nursing coverage for BCMH, Immunizations, Communicable Diseases, Homeless Health, Help Me Grow, Nursing Home, Group Home, and Tattoo Parlor Inspections, and conducts the STD clinic on Tuesdays and Fridays. In addition, we provide Environmental and Air Pollution Services. We also house Vital Statistics and an AIDS Division.

Contact Person: Neil H. Altman, Health Commissioner  
Neil Altman: 330-743-3333 ext 290  
Wayna Hightower: 330-743-3333 ext 261  
Michelle Evans: 330-743-3333 ext 254  
Fax #: 330-743-3960  
Email: [neil@cboss.com](mailto:neil@cboss.com)  
Web Site: [www.ychd.com](http://www.ychd.com)  
Hours: Monday - Friday 8am - 4pm  
Intake Procedure: Intake varies according to program  
Fees: Fees vary according to program Medicaid accepted when applicable.

**Homeless Outreach and Care Nurse**  
**345 Oak Hill Avenue**  
**Suite 200**  
**Youngstown, Ohio 44502**

The Homeless Outreach and Care Nurse Program is designed to provide medical and social service screenings and services for homeless individuals in Mahoning County, outreach is provided throughout various shelters and housing programs in Mahoning County.

Contact Person: Michelle Evans, Registered Nurse  
Michelle Evans: 330-743-3166 ext 254  
Dana Hubbard: 330-743-3166 ext 255  
Fax #: 330-743-3960  
Email: [homeless@cboss.com](mailto:homeless@cboss.com)  
Web Site: [www.ychd.com](http://www.ychd.com)  
Hours: Monday - Friday 8am - 4pm  
Intake Procedure: Intakes can be done on a walk-in basis, phone interview or outreach visit  
Fees: No fees for qualifying individuals per HUD guidelines for homelessness

**YWCA of Youngstown**  
**25 Rayen Avenue**  
**Youngstown, Ohio 44503**

The YWCA of Youngstown provides permanent supportive housing and transitional housing for the homeless and disabled. Other available services include: fitness, health and enrichment programs for persons of all ages; child care for ages six weeks to 12 years; after school, holiday and summer child care; and residential facilities. Individuals or groups may also rent the YWCA tea room or club rooms for meetings or social events.

Contact Person: Anna Marie Barksdale, Housing and Supportive Services Director  
Operator: 330-746-6361

Fax #: 330-747-6360

Email: [abarksdale@ywcaofyoungstown.org](mailto:abarksdale@ywcaofyoungstown.org)

Hours: Business hours are Monday through Friday 8:30AM -4:30PM

Intake Procedure: To apply for housing or child care: Individuals can contact the Housing or Child Care Departments at (330)746-6361 to arrange to complete an application.

Walk-ins are welcome.

Fees: Housing fees are based on income.

**YWCA Barbara Wick Transitional House**  
**25 Rayen Avenue**  
**Youngstown, Ohio 44503**

The YWCA Barbara Wick Transitional House program provides transitional housing and supportive services for homeless females with and without children. The program consists of 18 furnished single room occupancy units located at the YWCA building. Residents share communal bathrooms, lounges, kitchen and dining area, laundry facilities. Support services include: 24-hour crisis assistance, case management, health and wellness promotion activities advocacy services, emergency food and transportation assistance, and career adjustment referrals.

Contact Person: Toni Evans, Housing Case Manager

Operator: 330-746-6361

Fax #: 330-747-6360

Email: [abarksdale@ywcaofyoungstown.org](mailto:abarksdale@ywcaofyoungstown.org)

Hours: Business hours are Monday through Friday 9:00AM -4:00PM

Intake Procedure: Individuals need to make an appointment with the Assistant Housing Program Manager to complete an application.

Fees: Programs participants who have a cash income are required to pay a 30% of their monthly income towards rent payments.

**YWCA Permanent Housing for Single Disabled Women**  
**25 Rayen Avenue**  
**Youngstown, Ohio 44503**

The YWCA Permanent Housing for Single Disabled Woman program provides housing and supportive services for homeless, disabled single females without children. The program consists of 10 furnished single room occupancy units located at the YWCA building. Support services include: 24-hour crisis assistance, in-home case management, health care planning, advocacy services, emergency food and transportation assistance, and career adjustment referrals.

Contact Person: Toni Evans, Housing Case Manager

Operator: 330-746-6361

Fax #: 330-747-6360

Email: [abarksdale@ywcaofyoungstown.org](mailto:abarksdale@ywcaofyoungstown.org)

Hours: Business hours are Monday through Friday 9:00AM -4:00PM  
Intake Procedure: Individuals need to make an appointment with the Assistant Housing Program Manager to complete an application.  
Fees: Program Participants are required to pay 30% of their monthly income towards rent payment.

**YWCA Project Independence**  
**25 Rayen Avenue**  
**Youngstown, Ohio 44503**

The YWCA Project Independence provides housing and supportive services for homeless disabled single females without children. The program consists of 8 furnished single room occupancy units located at the YWCA building. Support services include: 24-hour crisis assistance, in-home case management, health care planning, advocacy services, emergency food and transportation assistance, and career adjustment referrals.

Contact Person: Toni Evans, Housing Case Manager  
Operator: 330-746-6361  
Fax #: 330-747-6360  
Email: [abarksdale@ywcaofyoungstown.org](mailto:abarksdale@ywcaofyoungstown.org)  
Hours: Business hours are Monday through Friday 9:00AM -4:00PM  
Intake Procedure: Individuals need to make an appointment with the Assistant Housing Program Manager to complete an application.  
Fees: Program Participants are required to pay 30% of their monthly income towards rent payment

**YWCA Scattered Site Housing I**  
**25 Rayen Avenue**  
**Youngstown, Ohio 44503**

The YWCA Scattered-Site 1 Permanent Supportive Housing program for homeless disabled families with children. This program consists of 10 independently owned rental units in Mahoning County. Support services include: rent subsidies, 24-hour crisis assistance, in-home case management, health care planning, advocacy services, household donation assistance, transportation assistance, and career adjustment referrals.

Contact Person: Toni Evans, Housing Case Manager  
Operator: 330-746-6361  
Fax #: 330-747-6360  
Email: [abarksdale@ywcaofyoungstown.org](mailto:abarksdale@ywcaofyoungstown.org)  
Hours: Business hours are Monday through Friday 9:00AM -4:00PM  
Intake Procedure: Individuals need to make an appointment with the Assistant Housing Program Manager to complete an application.  
Fees: Program participants are required to pay 30% of the cost of their monthly rent in addition to all utilities costs.

**YWCA Scattered Site Housing II**  
**25 Rayen Avenue**  
**Youngstown, Ohio 44503**

The YWCA Scattered-Site 2 Permanent Supportive Housing program for homeless disabled families with children. This program consists of 7 independently owned rental units in Mahoning County. Support services include: rent subsidies, 24-hour crisis assistance, in-home case management, health care planning, advocacy services, household donation assistance, transportation assistance, and career adjustment referrals.

Contact Person: Toni Evans, Housing Case Manager

Operator: 330-746-6361

Fax #: 330-747-6360

Email: [abarksdale@ywcaofyoungstown.org](mailto:abarksdale@ywcaofyoungstown.org)

Hours: Business hours are Monday through Friday 9:00AM -4:00PM

Intake Procedure: Individuals are required to make an appointment with the Assistant Housing Program Manager to complete an application.

Fees: Program participants are required to pay 30% of the cost of their monthly rent in addition to all utilities costs.

**YWCA Scattered Site Housing III**

**Physical Address:**

**25 Rayen Avenue**  
**Youngstown, Ohio 44503**

The YWCA Scattered-Site 2 Permanent Supportive Housing program for homeless disabled families with children. This program consists of 9 independently owned rental units in Mahoning County. Support services include: rent subsidies, 24-hour crisis assistance, in-home case management, health care planning, advocacy services, household donation assistance, transportation assistance, and career adjustment referrals.

Contact Person: Toni Evans, Housing Case Manager

Operator: 330-746-6361

Fax #: 330-747-6360

Email: [abarksdale@ywcaofyoungstown.org](mailto:abarksdale@ywcaofyoungstown.org)

Hours: Business hours are Monday through Friday 9:00AM -4:00PM

Intake Procedure: Individuals are required to make an appointment with the Assistant Housing Program Manager to complete an application.

Fees: Program participants are required to pay 30% of the cost of their monthly rent in addition to all utilities costs.

**Youngstown Metropolitan Housing Authority**  
**116 W. Boardman St.**  
**Youngstown, Ohio 44503**

Provides low income family, elderly (senior citizens) and handicapped housing; family size and income determines eligibility; Section 8 program: can look anywhere in Mahoning County and landlord receives assistance.

Contact Person: Carmelita Douglas, Housing Coordinator

Phone: 330-744-2161

Email: [cdouglas@ymhaonline.com](mailto:cdouglas@ymhaonline.com)

Hours: Monday-Friday 8:00 am -4:30 pm

Intake Procedure: Applications given at YMHA Office. Client will be called for interview. No Applications after 3:30p.m.

Fees: No fees/charges

## **B: 10-Year Planning Committee Members**

Beatitude House  
Burdman Group, Inc.  
Catholic Charities Regional Agency  
City of Youngstown Community Development Agency  
Community Legal Aid  
Family Service Agency  
Goodwill Industries  
Help Hotline  
Home Savings Charitable Trust  
Humility of Mary Health Partners  
Mahoning County Alcohol & Drug Addiction Services Board  
Mahoning County Commissioner's Office  
Mahoning County Mental Health Board  
Meridian Services  
Potential Development  
Rescue Mission  
The Greater Youngstown Point  
Turning Point Counseling Services  
United Way  
Youngstown City Health District  
Youngstown Community Health Center  
Youngstown DVA Community Based Outreach Clinic  
Youngstown/Mahoning Valley United Way  
Youngstown Metropolitan Housing Authority  
Youngstown State University  
YWCA